



# TERMS & CONDITIONS

## **TERMS OF PAYMENT**

### **NET PAYMENT 30 DAYS**

Our terms of payment are that all invoices issued in a month must be paid by the end of the following month. We understand and will exercise our statutory right to claim interest and compensation for debt recovery costs under the late payment legislation if we are not paid according to the agreed credit terms. Supplies will be halted on overdue accounts until the account is up to date. **Unpaid accounts will be placed on credit hold within 5 working days from due date.** MGC reserves the right to request a deposit or pre-payment in full on special one off projects or bespoke manufactured products.

## **TERMS & CONDITIONS OF SALE**

### **MINIMUM ORDER LEVEL**

Minimum value of an order must exceed £50 excluding carriage costs & VAT. (Even if collecting from our warehouse). If this cannot be met, MGC Lamps Ltd reserves the right to charge a small order charge of £10.

We apply a carriage charge to help cover transit and insurance costs. Standard carriage charge of **£4.95**. This will be added to all orders. MGC Lamps Ltd will apply this charge irrespective of the fact that the purchaser has not included it on the faxed/emailed/verbal order.

### **RETURNS**

Before returning any goods to MGC, customers must ring and request a Returns Authorisation Number (RAN). This number must be indicated on the relevant paperwork, without a RAN goods will be sent back to customer. Any errors on our part will be corrected at our expense, otherwise a handling charge will be levied. No stock will be accepted after 30 days unless a fault has occurred.

### **LIABILITY**

No claim for any form of consequential loss or damage will be accepted.

### **DAMAGE IN TRANSIT**

All goods are packed carefully using approved packing methods. If any damage occurs in transit, please do not refuse to accept delivery - sign as damaged, and report the matter to us within **two working days**.

### **DEFECTIVE GOODS**

Please advise us of any defective goods within **three working days** of receipt. Any returns for credit or replacement are subject to evaluation by the manufacturer of the goods before any credit or replacement will be agreed.

### **PASSING OF PROPERTY**

All goods remain the property of MGC Lamps Ltd until paid for in full.

I acknowledge receipt of these written terms and conditions of MGC Lamps Ltd which I have read, understood and agree.

Signed.....

Position in Company.....

Company Name and Address.....

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Date.....